

Clearlake Oaks County Water District

12952 East Highway 20, P.O. Box 709
Clearlake Oaks, CA 95423
(707) 998-3322 Phone (707) 998-1245 Fax
www.clocwd.org (Website)

March 20, 2023

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

This notice contains important information regarding your drinking water.

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte el Sistema de agua para pedir una copia.

Clearlake Oaks County Water District has levels of Total Trihalomethanes (TTHM) above Drinking Water Standards

Our water system recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we have received on 6/29, 9/28, and 12/29/2023, show that our system exceeds the standard, or maximum contaminant level (MCL), for Total Trihalomethanes. The MCL standards for Total Trihalomethanes are 0.080 ug/L. The average level of Total Trihalomethanes over the last year was 0.0835 ug/L.

What should I do?

- You do not need to use an alternative (e.g., bottled) water supply.
- This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing trihalomethanes in excess of the MCL over many years may experience liver, kidney, or central nervous system problems, and may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

Even though the District has an aeration system and has lowered the tank level, the TTHM still exceeds State Standards. The District will continue to lower the tank level and will take weekly samples until the TTHM level is within State Standards.

We anticipate resolving the problem within the second quarter of this year.

For more information, please contact; Clearlake Oaks County Water District at, 707-998-3322 or at the following mailing address: 12952 E Highway 20, Clearlake Oaks CA 95423.

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Please share this information with all the other people who drink this water, especially those who may have not received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors)
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the Clearlake Oaks County Water District.

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